

## **Executive Summary**

**Initiative to Measure Personnel Assimilation of Computer-mediated Training (IMPACT) in Public Libraries** is a one-year investigative evaluation project designed to study the impact of implementing Web-based training in public libraries. Project *IMPACT in Public Libraries* is responding to IMLS Priority 6: Continuing Education and Training, the priority to develop or enhance programs of continuing education and training in library and information science for librarians and library staff. The study will explore short and long-term impact on knowledge, skills, and abilities and investigate training related performance of public library personnel who have participated in computer-mediated training at varying levels of implementation. Through this investigation, the study will model practical, yet theoretically based implementation practices and assessment measures of online training. This study strives to inform library administrators of both implementation practices and measures of staff and organizational impacts of investment in staff e-training courses. This study's findings will contribute to the library literature on establishing best practices in delivery of computer-mediated courses for continuing education and training in public libraries and provide practical tools to calculate return on investment and outcomes for administrative support of e-training initiatives.